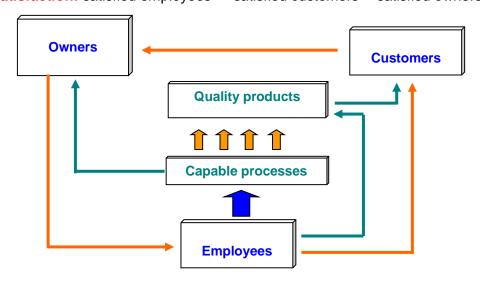


QUALITY POLICY

3D satisfaction: satisfied employees ⇒ satisfied customers ⇒ satisfied owners



Partnership: Both with customers and suppliers, we build a partnership based on many years of cooperation and trust shown.

Individual responsibility: Each individual is aware of the importance of their work. Employees are proud of their work, because only clearly defined work tasks and defined responsibility of the individual lead to the achievement of the goals, objectives.

Measurable objectives, targets, goals: setting, monitoring and supervising their realization also taking action in case of non-achievement.

Competitiveness: is based on knowledge. Training of employees to understand the needs, expectation and requirements of customers, because only with well-trained employees can we meet and achieve the set goals

Continuous improvement: upgrading of the quality system enable us to stay in business. We involve all employees in the improvement process; we encourage proposals and everyone's advice.

Risk base thinking: is the primary task of management. It is based on preventive action, which implies timely detection of errors and deficiencies, in all areas.

Customer approach: No one is infallible, so we admit our mistakes. We do not hide knowledge, but pass it on. My colleague is my customer, because I need it. I am his customer myself, because he needs me too.